

# PURCHASE RETURNS FORM



## 1. Fill in the form

Dear customers, if you would like to Return your purchase or receive Reimbursement, please fill in this form And send/bring it with the item you would Like to return.

## 2. Pack the item you purchased

It is mandatory that the item you are returning is with no visible damage, unused and packed in the original packaging it was delivered in.

## 3. Mail it or deliver it personally

Packed item can be mailed through courier service up to 14 days after the delivery to the following address:

Lolam doo  
Trg Nikole Pašića 8, 3rd floor  
11000 Belgrade, Serbia

Alternatively, you can deliver the item in person at this same address every day Monday through Friday 08:00 AM until 4:00 PM

## Customer Info:

Full Name:	Street Name and Number:	Contact Number:
Account Number:	Postcode:	E – mail address:
Bank Name:	City:	Notes:
Date the item(s) were returned to Lolam:	State/Country:	

## Return Info:

Item	Size	Color	Reason

Reason: 1. Wrong size      4.Looks different than in the picture      7.Damaged fabric  
2. Wrong color      5.I changed my mind      8.Not satisfied with the quality  
3 Wrong fabric      6.Wrong item      9.Other (please explain)

***We grow better together! Please fill in the 'reason' field so that we can improve the potential inconvenience and errors. Thank you!***

## I would like to receive the following item in return as a replacement:

Item	Size	Color	Reason

The table above does not guarantee that the preferred articles will be available. We will contact you in order to confirm the availability of the article stated in the table after checking our supplies.

By filling in this form and sending it through you agree to Terms and Conditions stated on [www.lolam.com](http://www.lolam.com)

\*For all additional information – please contact us on [info@lolam.com](mailto:info@lolam.com) or on +381 64 304 304 8.